



U.S. Return Form

Dear Valued Customer,

We hope that you love your purchase! If for any reason you don't, you may return your selection with original proof of purchase for a refund (minus shipping and processing) or exchange (while supplies last), within 30 days of receipt.

If you wish to return an item, please follow these instructions.

1. Type your information below and print this form.
2. Pack this form, along with your item(s), securely in a cardboard box.
3. Print a prepaid shipping label from mattelshop.com.
Take your package to your local post office or FedEx location.
Please make sure you note the tracking number for your records and obtain a receipt as proof of mailing.
Do not put your package in a drop box or mailbox.

Sorry we cannot accept COD packages.

ADDRESS FOR EXCHANGE / REFUND		I am the: <input type="checkbox"/> Purchaser <input type="checkbox"/> Gift Recipient	
Name _____			
Address _____			
City, State, Zip _____			
Daytime Phone _____		Email Address _____	

I AM RETURNING Order Number(s) _____

Please indicate if you would like an exchange or refund for your item.

Exchanges are only as long as supplies last. If the item is sold out when we process your return, you will receive a refund, applied to the original payment method. Refunds are for the purchase price of the item(s) plus applicable sales tax only. Shipping and processing fees are non-refundable.

QTY	ITEM CODE	ITEM NAME	RETURN REASON	EXCHANGE OR REFUND	PRICE

If you have additional items, please write them on the back of this paper.

RETURN REASONS

<p>CARRIER/FULFILLMENT</p> <p>01 Arrived Too Late 02 Wrong Item Shipped 03 Poorly Packaged/Damaged 04 Damaged by Carrier</p> <p>QUALITY</p> <p>05 Component of Item Missing 06 Manufacturing Defect 07 Quality Expectation Not Met</p>	<p>OTHER REASONS</p> <p>08 Too Expensive 09 Not as Pictured 10 Not as Described 11 Duplicate Gift 12 Changed Mind 13 Purchased in Error 14 Other _____ _____ _____</p>
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